



Full Assistance Medical Service for Foreign Patients

Feel at home when
you are abroad

24 hours emergency or call: + 34 628 604 412

- 24 h Emergencies and Specialists - 7 days / week
- 24 h Doctor - Hotel
- On site translators
- Management and / or direct billing to Insurance Company
- Preferential / VIP status
- Ambulance service
- Always bring in your ID - and Insurance card

sagradafamilia@tcassistance.com



CLÍNICA
SAGRADA FAMILIA



Our medical units form a specialized team that treats all pathologies

Our mission is to offer every foreign patient a fast and efficient personalized assistance that is also warm and friendly. .

Pathological Anatomy

We perform biopsies (skin, endoscopies...), smears and surgical parts. In this unit we have at our disposal a chemical immune laboratory.

Anesthesiology

It is coordinated with the Pain Clinic for chronic pain treatment produced by alterations or sicknesses. It includes a 24-hour emergency service.

Angiology and Vascular Surgery

We treat vascular diseases from diagnosis to surgery: varicose veins, arterial surgery, endovascular surgery, aneurisms and carotid arteries.

Cardiology and Heart Surgery

We have a cardiology service that includes non-invasive cardiology and interventionist cardiology.

Assisted Reproduction Center

We offer a 24-hour gynecological service. In the center we have our own laboratory with andrology units and IVF selection.

Digestive Surgery

Our team includes special surgeons for advanced laparoscopy, endocrine surgery, obesity and metabolic surgery and reconstructive surgery.

Plastic and Cosmetic Surgery

We study the case of every patient to achieve an esthetic harmony when repairing the tissue damaged by accidents or tumors.

Thoracic Surgery

We perform advanced oncology surgery, micro-thoracic advanced surgery, general thoracic surgery, windpipe surgery, endocrine surgery and surgery of the thoracic wall.

Pain Clinic

We believe in pharmacological treatment. We also do triggers, muscular injections, joint injections, epidurals, facet injections...

Dermatology

We offer services in general, pediatric and generic dermatology. We also perform studies and diagnosis of skin cancer and dermatitis.

Image Diagnosis

There is practically no waiting list for our patients to have X-rays, TACs, ultrasounds, mammograms or MRIs. Mammograms are performed by breast tomosynthesis (3D): the most advanced technology in breast cancer diagnosis.

Endocrinology

We focus in different aspects of Endocrinology and Nutrition, providing treatment for obesity, high levels of cholesterol and diabetes, as well as thyroid gland cancer and pituitary gland tumors.

Digestive Endoscopy

We perform colonoscopy and gastroscopy procedures, using an optical system to analyze the inside of the gullet, stomach and duodenum.

Laboratory Test

Our laboratory offers a complete service: from the simple tests to the most sophisticated ones, including molecular genetics.

General Practice

We take full care of adult patients. We detect and diagnose their pathologies, directing them to specialists if necessary.

Intensive Care

This is a unit formed by specialists in all Internal Medicine branches. They are fully dedicated to treating the patients and are responsible for the Intensive Care Unit.

Newborn Unit

Our nursery and newborn service is formed by a team of four pediatricians and is available 24 hours a day during the 365 days of the year.

Neurology and Neurological Surgery

This department is organized in different areas: spine, vascular neurosurgery, neuro-oncology, surgery for epilepsy, treatment of the trigeminal nerve and pathologies detected by LCR.

Obstetrics and Gynecology

We offer gynecological studies and pregnancy control with obstetrics ultrasounds, gynecological ultrasounds, Doppler ultrasounds...

Odontostomatology and Maxillofacial Surgery

It covers all aspects of oral and maxillofacial surgery (facial skull, dental extractions, replacements...)

Ophthalmology

We cover all ophthalmology branches: general ophthalmology, cornea (replacements, crosslink...) retina and stain, glaucoma, children ophthalmology...

Medical Oncology

This service is provided by a team of professionals with vast experience in cancer diagnosis and treatment.

Otolaryngology

Our team covers the following services: audio evaluation, listening tests, newborn's hearing loss, diagnosis and treatment through endoscopy of pharynx and larynx diseases....

Orthopedic Surgery

We treat orthopedic injuries and diseases that could be generic, regenerative or caused by trauma. We also treat rheumatism.

Urology and Andrology

We are deeply specialized in uro-oncology diseases and perform laparoscopy procedures for the surgical treatment of our patients.

Our Clinic: professional, integral and close to our patients

Clínica Sagrada Familia offers **personalized and integral assistance**. With an **experience of more than 40 years**, we keep a constant technological and professional development that has led us to a first-level of medical assistance both nationally and internationally.

Our working culture is based in a fast and integral diagnosis that includes an individual and close caring of our patients.

We have a vast number of medical services offered at two buildings that cover 21.000 square meters to assist our patients in all areas.

We have special departments that take care of the administration of our facilities and the daily operations of the Clinic.

A great medical team formed by specialists who cover all areas

We have a professional team with a vast experience that covers all medical and surgery areas, being a reference in Cardiology, Cardiovascular Surgery, Orthopedic, Maxillofacial Surgery, Reconstructive and Cosmetic Surgery and Neurological Surgery.

Through our International Department, we offer the services of a multilingual team that provides assistance to foreign patients on their own language 24 hours a day, being at their side in all the process.

Upper city location: great communications

Clínica Sagrada Familia is located at the upper part of Barcelona, being very close to the airport, port and the main highways that cross the city. This way the patients' mobility from the clinic to its destiny and vice versa is very convenient, through private car or public transportation.

To make things easier for our patients coming from abroad, our International Department is located at the lower floor of the Clinic's main building.

We provide 24-hour assistance from Monday to Sunday.

Our foreign patients enjoy all the services of a first-level clinic with the assistance of an International Department that offers an individual and multilingual treatment.



Advanced facilities and technological equipment

How do we take care of our foreign patients?

- 1. Patients can contact us through email**, writing to our International Department (sagradafamilia@tcassistance.com) or calling the following phone numbers: +34 934 181 150 or +34 628 604 412 (24-hour service).
- 2. We evaluate the case with our specialists** from the corresponding medical unit and, if needed, we request medical studies, tests results or additional information.
- 3. A letter is sent to the patient** with medical recommendations plus a budget of the requiring procedure, including hospitalization or surgery if needed.
- 4. If the patient decides to come to our Clinic, we coordinate the assistance:** booking time for a medical visit, tests, surgery procedures, hospitalization or transfer. The information is sent to the patients by email. If the patients ask for it, we can also send a list of recommended hotels.
- 5. Reception at the clinic and full support during the assistance process.**

We believe in international medicine

Personal and technological innovation and the constant development are the main values of Clínica Sagrada Família. **We believe in international medicine** and offer **personalized services** to all foreign people visiting Barcelona.

Translation by an interpreter (Spanish, English, German, French, Russian).

- Full and multilingual personal assistance.
- Translation by an interpreter (Spanish/English/Spanish).
- Assistance to unexpected patients who come on an emergency.
- Web or email pre-booking for medical checks, budgets requests, hospitalization, medical procedures, surgery...
- Processing of international or travel insurance and guarantee letters for patients who are treated or hospitalized.
- Assistance to diplomatic and embassy patients, attending their individual needed requirements.
- Support and assistance to those staying at appointed hotels that have special fares. Transfers to the clinic from those hotels.
- Coordination and assistance in emergency transfers: terrestrial (ambulance) or aerial (helicopter or plane).
- Support and assistance to hospitalized patients as well as to the relatives staying with them by daily medical visits to those who require them.
- Support to relocating firms established in Barcelona, including guided tour-visits to the Clinic when required.

Next to our patients when they need us

At Clínica Sagrada Familia, through our **Medical Assistance Service for Foreign Patients**, we offer full, personalized and multilingual care.

The service coordinates **the medical assistance provided to all foreign patients who want to be treated at Clínica Sagrada Familia**. We take care of expatriated people who reside in Barcelona, patients who look for a second medical opinion and patients who are just traveling in our city on vacation, work or studies.

With an experience of **more than 20 years in health care**, we provide assistance to international patients who reach to us through:

- **Assistance and insurance companies:** They send the patients directly to our clinic.
- **International flights or airports:** If a passenger feels sick and needs medical assistance and hospital services.
- **Cruise ships:** If a passenger had an accident or feels sick at the ship and needs medical assistance when reaching Barcelona.
- **Hotel:** All tourists staying at a Barcelona hotel who would require medical assistance.
- **Merchant ships:** Members of the crew who will seek medical assistance when arriving to the port or who are in the need of medical certificates to embark.
- **Medical centers:** Patients who are sent by other centers, requiring special hospital services.
- **American students:** If they feel sick, they can come to get medical coverage at our clinic. They can also schedule appointments for medical checks with our specialists.

This coordination service does not have associated costs and is in charge of managing all the assistance during and after the patients' stay at the Clinic.

Turist Care Assistance SL

Clínica Sagrada Familia

Torras i Pujalt, 1. 08022 Barcelona

Phone: (+34) 628.604.412

Email: sagradafamilia@tcassistance.com

web: www.tcassistance.com

Free App. IMSCare



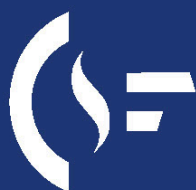
Busses:
14,70,58,64 y H6



At FCG (Catalan Government
Train), Bonanova or Tres
Torres stops



Ronda de Dalt (city road),
take exits 9 (Sarrià) or 7
(Sant Gervasi-Bonanova)



CLÍNICA
SAGRADA FAMILIA

Specialists in taking care of you